

Citizenship Registry Processing Times

The Citizenship Registry is unable to provide processing time estimates for completed registration or the receipt of Youth Certificates and Cards.

Processing times can be up to 6-months from when the applicant provides all the necessary documentation.

You will be informed of all documentation required. This includes, but is not limited to; application forms, birth records, **signatures**, **valid ID**, and a **photo**. The application cannot be completed until we have received all requested information.

Common Reasons for increased wait times:

- **Increased Demand:** more Métis Individuals and families are applying to be registered
- **Periodic Application Influx:** Increased funding opportunities for School, Sports, Housing, Emergency Supports, Etc.
- **Increased general enquires:** Pandemic related office closures have increased general enquiries
- **Repeat update requests:** We will contact you if something is needed, clients requesting numerous updates creates delays in the processing of files

What we are doing to decrease wait times:

- **Switching to an online application process**, so we are better equipped to help applicants while staff work from home.
- **Converting our remaining physical documents to digital versions** to decrease research time
- **Making it simpler to apply online**, though we do still process faxed or mailed in applications.
- **Hiring and training more staff** to assist with the increase in applications.
- **Communicating with applicants via email or phone whenever possible**
- **Processing applications as they are received, and when all the necessary items are provided.**
The faster you provide your documentation, the faster our research process can be completed, and the quicker you receive your citizenship card.